

## **Director of Public Safety, Troy Riggs**

In October 2012, Mayor Greg Ballard selected Troy Riggs to be the Director of Public Safety of the City of Indianapolis after conducting a national search.

Director Riggs' background includes working at all levels of policing and government. He is recognized nationally as a leader in the field of public safety, whose work as a police chief was studied for a report issued by the Police Executive Research Forum. Riggs has been called upon to submit testimony to the United States Congress, met with and provided information to the United States Attorney General on violent crime-reduction initiatives, was invited to and attended the Presidential announcement of the "My Brother's Keeper" initiative, served as a guest instructor for the Canadian Police Association and Southern Police Institute, and participated in the Liberty Fund's review of James Q. Wilson's work. Throughout his 25-year career, he has lobbied at state legislatures and the U.S. Congress, assisted with a successful police merger referendum in Louisville, Kentucky, established national best practices in community policing, and worked successfully on numerous personnel allocation and staffing issues. Riggs is also known for having established effective and efficient business models in government that have led to reductions in crime and millions of dollars of taxpayer saving, and received many awards including recognition by the NAACP and LULAC.

Upon arrival in Indianapolis, Riggs was challenged by the Mayor to build upon the hard work that had gone into developing the Department of Public Safety (DPS). DPS consists of eight divisions, 3,200 employees and a budget that exceeds 85 percent of the city's general fund. Riggs immediately began investing countless hours by meeting with citizens and employees alike. His open approach resulted in the discovery of a myriad of issues and suggested improvements. As a result of the positive interactions, DPS staff immediately developed efficiency teams to address fiduciary, operational and administrative issues. The department established its own "Continuous Improvement Cycle," that was first introduced in early 2013.

As a result of utilizing sound business principles and including citizens, employees and affected labor unions in goal setting and decision making through the efficiency teams and administrative reviews, DPS continues to make tremendous progress.